



International Forum on Disability Management  
September 20-22, 2010  
Los Angeles, California, USA

## IFDM 2010 Schedule of Events *(draft as of 9/2/2010)*

*\*Room assignments listed in parentheses after session title.*

### Friday, September 17

8:00 - 16:00      **IRCA Meeting (by invitation only) (Los Angeles)**

### Saturday, September 18

8:00 - 18:00      **Research Issues and Themes in Disability Management hosted by GLADNET and IDMRN (by invitation only) (Los Angeles)**

### Sunday, September 19

9:00 – 17:00      **IDMSC Board Meeting (by invitation only) (Brentwood)**

9:00 – 16:45      **Research Issues and Themes in Disability Management hosted by GLADNET and IDMRN (by invitation only) (Los Angeles)**

12:00 - 13:00      **IJDM Editorial Board Meeting (Fernwood)**

13:00 - 17:00      **IFDM 2010 Registration (Group Registration)**

13:00 - 15:00      **Exhibitor Set-Up (Wilshire)**

16:45 - 17:45      **GLADNET Board Meeting (Westwood)**

18:00 - 19:30      **IFDM 2010 Welcoming Reception at the California Club**

Mix and mingle with disability management peers from around the world while enjoying hors d'oeuvres and cocktails at the historic California Club. Appreciate the opportunity to reflect with old friends and meet new peers before the formal IFDM 2010 program begins.



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### Monday, September 20

7:30 - 17:00      **Registration and Information (Group Registration)**

7:30 - 9:00        **Continental Breakfast (Wilshire)**

7:55 - 8:50        **Breakfast Briefings (Wilshire)**

- From the Ground Up to Successful Impact - The Story of Two Successful Consulting Firms and Their Client Results (Scott) (AUSTRALIA)
- Maximizing Disability Management Through a Virtual "Community of All Practices" (Schlosser) (CANADA)
- Return on Investment of a World Class Disability Management Program (Scott) (CANADA)
- Job Rehab - Benefits of a Short-Term Stay-At-Work Program at Volkswagen Commercial Vehicles in Germany (Schriek) (GERMANY)
- A Systems Approach to Building and Sustaining A Disability Management Program (Boucher) (CANADA)

8:30 - 9:00        **About the IAIABC (Westwood)**

9:00 - 9:30        **Welcome and Opening Remarks (Pacific)**

#### **Speakers:**

*Christine Baker*, Chair IFDM 2010, Executive Officer, California Commission on Health and Safety and Workers' Compensation (CHSWC) (UNITED STATES)

*Frances Huntley-Cooper*, President, International Association of Industrial Accident Boards and Commissions (IAIABC) (UNITED STATES)

*John Duncan*, Director, California Department of Industrial Relations (UNITED STATES)



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9:30 - 10:30

### **Advancing Awareness and Support for Effective Disability Management Outcomes and Best Practices (Pacific)**

Is a new perspective needed to engage individuals with disabilities in the workforce? Two public policy leaders will reflect on how government can encourage positive change in attitudes toward work, health, and disability. Be inspired and gain practical insight on how to facilitate positive change in your organization.

**Speakers:**

*Dame Carol Black*, National Director for Health and Work (UNITED KINGDOM)

*Patricia Owens*, Senior Level Expert, Disability Programs and Issues, U.S. Government Accountability Office, Education, Workforce, and Income Security Team (UNITED STATES)

10:30 - 11:00

### **Coffee Break (Wilshire)**

11:00 - 12:30

### **Building Political Consensus to Advance Policy on Disability Management (Pacific)**

A distinguished panel of policy representatives will explore the collaborative nature of disability management reforms and comment on how the job market, economic, and other social factors have impacted policy responses in their nations. Learn how to build an environment of collaboration to improve disability management policies and programs.

**Moderator:** Mr. Hans Konkolewsky, Secretary General, International Social Security Association (SWITZERLAND)

**Speakers:**

*Dr. Joachim Breuer*, Director General, German Social Accident Insurance (GERMANY)

*Barbara Murray*, Senior Disability Specialist, International Labour Organization (SWITZERLAND)

*Peter Federko*, Chief Executive Officer, Saskatchewan Workers' Compensation Board (CANADA)

*Jan White*, Chief Executive, Accident Compensation Corporation (NEW ZEALAND)

*John Duncan*, Director, California Department of Industrial Relations (UNITED STATES)

12:30 - 13:30

### **IFDM Networking Luncheon (Pacific Foyer)**



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13:30 - 15:00

### **IFDM Breakout I: Partnerships in Disability Management (Los Angeles)**

Successful disability management programs require the engagement of many stakeholders. Hear success stories from business, government, and community groups that have engaged in multi-disciplinary efforts to further disability management initiatives.

**Moderator:** Friedrich Mehrhoff, Director of Rehabilitation Strategies, German Social Accident Insurance (GERMANY)

- Bridging the Gap: Working Together to Improve Social Inclusion and Employment Participation (Frederick) (AUSTRALIA)
- Collaborative Partnerships at Kaiser Permanente Improve IDM: Physicians, Labor and Management (Smisko, Wiesner, Salama, Nagel) (UNITED STATES)
- A Tailor-Made DM Policy Through the Involvement of Several Stakeholders (De Greef) (BELGIUM)
- Grass-Roots Multi-Stakeholder Action for Positive Change: The 60 Summits Project (Christian) (UNITED STATES).

13:30 - 15:00

### **IFDM Breakout II: Integration into the Workforce (Golden State)**

Management often needs to be aware of the benefits of investing in disability management. Learn about successful techniques to facilitate return to work and hear how positive outcomes can be leveraged to convince your organization to implement return to work programs.

**Moderators:**

Maria Hagel, independent consultant from the German Social Accident Insurance (GERMANY)

Juliann Sum, J.D., Sc. M., Project Director and Specialist, University of California, Berkeley (UNITED STATES)

- Transitional Work Can Protect the Productivity of the Workforce. But How? (Tugman, Bimrose, Reymond) (UNITED STATES and UNITED KINGDOM)
- Strategies for Helping Adults with Disabilities Return to or Stay at Work (Concepcion and Steel-Lowney) (UNITED STATES)
- A Systematic Review: The State of the Employment of Persons with Disabilities (Harder) (CANADA)
- Entrepreneurship, Reality or Escapism, in Creating Work for People with Disabilities (Gratzer and Larsson) (SWEDEN)



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13:30 - 15:00

### **IFDM 2010 Breakout III: Vocational Rehabilitation (Garden East)**

Gain an understanding of how rehabilitation services are delivered around the world and hear about innovative programs and new approaches that could be replicated in your jurisdiction or organization.

**Moderator:** Cathy Aguilar, CHSWC Commissioner and Workers' Compensation Claims Manager for San Francisco Unified School District (UNITED STATES)

- The Effects of Empowerment Methods of Vocational Rehabilitation on Service Quality and Satisfaction (Jeong, Na, and Park) (SOUTH KOREA)
- Deterioration of Rehabilitation Rates in a Disability Insurance Scheme (Mustard) (CANADA)
- Disability Management and Vocational Rehabilitation in Japan: Research into Practice (Yaeda) (JAPAN)
- New Approaches to Rehabilitation Using the Facilities of Accident Insurance Hospital (Koehler) (GERMANY)
- Occupational Data Use in Disability Determination and Rehabilitation in the United States (Karman, Barros-Bailey, and Fraser) (UNITED STATES)

13:30 - 15:00

### **IFDM 2010 Breakout IV: Addressing Specific Problems During Medical Treatment (Garden West)**

Presenters will discuss techniques to address medical issues that require special treatment in the return-to-work process. The session will also offer a rigorous review of the quality of medical care for occupational injury in the U.S.

**Moderator:** Barbara Wynn, Senior Policy Analyst, RAND Corporation (UNITED STATES)

- Pain Management for Injured Workers: Balancing Research and Public Policy (Peplowski and Swedlow) (UNITED STATES)
- Outcomes and Costs of Work-Related Calcaneal Fractures in Northern Germany (Grosser) (GERMANY)
- Surviving Multiple Traumas - What Comes Next? The Rehabilitation of Seriously Injured Patients (Bühren) (GERMANY)
- Early Intervention in Psychosocial Risk Factors for Chronic Pain (Cox and Coupland) (UNITED STATES and CANADA)
- Assessing the Quality of Care Provided to Occupational Injuries (Nuckols)

15:00 - 15:30

### **Refreshment Break (Wilshire)**



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15:30 - 17:00

### **IFDM Breakout I: The Importance of Coordination Among Stakeholders in the Return-to-Work Process (Los Angeles)**

Discover successful methods to develop shared goals and continue open communication with parties who have a role in disability management and return to work.

#### **Moderators:**

Robin Nagel, Senior Consultant/National Project Manager for Integrated Disability Management, Kaiser Permanente (UNITED STATES)

Roberta Etcheverry, Chief Executive Officer, Diversified Management Group (UNITED STATES)

- A Collaborative Early Intervention Model Supporting Return to Work for Healthcare Workers (Dawson and Harder) (CANADA)
- The Red Flags/Green Lights Guide for Challenging Return-to-Work Situations (MacEachen) (CANADA)
- Process Mapping: Integrating Theory and Practice to Promote Disability Management (Randall) (AUSTRALIA)
- Successful Return to Work by Collaboration Between Insurers (Schian) (GERMANY)

15:30 - 17:00

### **IFDM Breakout II: An Overview of Government Programs in Disability Management (Golden State)**

Understand national policy programs on disability management in order to evaluate what types of government interventions are successful in defining worker rights, removing barriers, and creating opportunities.

**Moderator:** Virginia Reno, Vice President for Income Security Policy, National Academy of Social Insurance (UNITED STATES)

- Fast Track Strategies for Disability Programs Around the World (Rajnes) (UNITED STATES)
- How the Government Can Help People with Intermittent Work Capacity Stay in Work (Cahill) (CANADA)
- Breaking the Barriers to Work, the Icelandic Organizational Model of Vocational Rehabilitation (Thorhallsdottir and Jonsdottir) (ICELAND)
- The Disability Management Model in Taiwan and Challenges it Faces (Wu) (TAIWAN)
- An Overview of Disability Policy in Taiwan: Social Inclusive Perspective (Yan and Chuang) (TAIWAN)



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15:30 - 17:00

### **IFDM Breakout III: Employer Best Practices (Garden East)**

Rigorous research has provided a systematic way to study the common denominators of a successful disability management program. These success factors can be used to build more effective initiatives by employers and inform government policy responses.

**Moderator:** Jill Dulich, Senior Director, Marriot Claims Services – Los Angeles, Marriot International Inc. (UNITED STATES)

- The Effect of Public and Private Efforts to Improve the Return to Work of Disabled Workers (Seabury) (UNITED STATES)
- Implementing Disability Management in Companies (Geisen) (SWITZERLAND)
- Innovative Disability Management: Managing Resource Depletion Through Team Diversity and Collaboration (Kehoe) (CANADA)
- Employer Practices Contributing to Successful Cases of Work Retention After Disability (Habeck and Feuerstein) (UNITED STATES)

15:30 - 17:00

### **IFDM Breakout IV: How Medical Providers Can Improve Outcomes in Disability Management (Garden West)**

Medical providers play a pivotal role in disability management. Strategies will be presented to engage physicians in the return-to-work process so they can be an effective partner in improving outcomes for even difficult cases.

**Moderator:** Dr. Jay Himmelstein, Professor of Family Medicine and Community Health, Center for Health Policy and Research, University of Massachusetts Medical School (UNITED STATES)

- Improving Outcomes by Training Physicians to Manage the Process of Return to Work (Jurisic) (UNITED STATES)
- Success at Last! Getting Doctors Trained How to Prevent/Reduce Needless Work Disability (Christian) (UNITED STATES)
- How Physicians Should Determine an Individual's Current Work Ability/Disability (Talmage) (UNITED STATES)
- Work as a Form of Medical Treatment (Nicholson, Letz, Wiesner, and Zhang) (UNITED STATES)



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### Tuesday, September 21

7:30 - 17:00      **Registration and Information (Group Registration)**

7:30 - 9:00        **Continental Breakfast (Wilshire)**

7:55 - 8:50        **Breakfast Briefings (Wilshire)**

- Disability Management on Pupils and Students in Face of Global Demographic Development (Plönes) (GERMANY)
- Implementing the International DM Certification and Training Programs in Australia and New Zealand (Clarke) (AUSTRALIA)
- Disability Management: Transferring Research to Practice in Canadian Organizations (Gowan) (CANADA)
- Australia's Accident Compensation Framework: Quality Reform, Claimant Gaps or a National Scheme (West) (AUSTRALIA)
- Rebirth of Vocational Rehabilitation in the UK 1999-2009 (Frank) (UNITED KINGDOM)
- Private Healthcare Option: Disability Management in Canada (Wagner) (CANADA)

8:50 - 9:20        **Welcome and Opening Remarks (Pacific)**

Video Message from Ursula von der Leyen, Federal Minister of Labour and Social Affairs (GERMANY)

Introduced by Nikola Lafrenz, Federal Ministry of Labour and Social Affairs (GERMANY)

Personal Success Story: Bill Ester, Burn Survivor and Musician (UNITED STATES)



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9:20 - 10:30

### **Measuring Disability Management: Quantitative and Qualitative Analysis (Pacific)**

As disability management programs are being implemented by more employers and insurers and encouraged by policymakers, more sophisticated evaluation and measurement systems are needed. Leading researchers will discuss current measures of success and identify new methods to measure the impact and outcomes of disability management programs.

**Moderator:** Michael Nolan, President, California Workers' Compensation Institute (CWCI) (UNITED STATES)

**Speakers:**

*Cameron Mustard*, ScD., President and Senior Scientist, Institute for Work and Health (CANADA)

*Robert T. Reville*, PhD, Senior Economist, RAND Corporation (UNITED STATES)

*Lorne Sulsky*, PhD, Faculty of Business Administration, Memorial University (CANADA)

10:30 - 11:00

### **Coffee Break (Wilshire)**

11:00 - 12:30

### **IFDM Breakout I: Employer Success Stories (Los Angeles)**

Employers share practical advice on implementing successful disability management programs. Learn how disability management can be a competitive advantage and hear how to justify the investment in your organization.

**Moderator:** Kristen Schwenkmeyer, CHSWC Commissioner, Secretary-Treasurer, Gordon and Schwenkmeyer (UNITED STATES)

- Planning for Success: Addressing Work Accommodation Needs During a Targeted Hiring Initiative (Weller and Gowan) (CANADA)
- Disability Management in the International Arena - The Virgin Blue Airline Experience (Taylor) (AUSTRALIA)
- Disability Management at Teck Highland Valley Copper Partnership (Droder and Boyce) (CANADA)
- Benchmarking Disability Management in the Healthcare Sector (Harvey) (CANADA)



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11:00 - 12:30

### **IFDM Breakout II: Utilizing Research and Analysis to Evaluate Government Programs (Golden State)**

Government can set a framework for encouraging and evaluating disability management programs. Case studies will demonstrate how regulation and government incentives can motivate employers and insurers to implement disability management programs.

**Moderator:** Patricia Owens, Senior Level Expert, Disability Programs and Issues, U.S. Government Accountability Office, Education, Workforce, and Income Security Team (UNITED STATES)

- Success of a Return-to-Work/Disability Management Strategy (Cox) (CANADA)
- Social and Cost Benefits of a Return-to-Work Programme by the Malaysian Social Security Organisation (SOCSSO) (Azman) (MALAYSIA)
- The Problem of Long Duration Work Injury Claims in Ontario, Canada (Hogg-Johnson and Mustard) (CANADA)

11:00 - 12:30

### **IFDM Breakout III: Examining the Competencies of Disability Management Practitioners (Garden East/ West)**

Disability management is growing as a specialized career path requiring specific competencies. Learn how organizations can support disability management practitioners through training, education, and certification programs.

**Moderator:** Wolfgang Zimmermann, Executive Director, National Institute for Disability Management and Research (CANADA)

- Return-to-Work Coordinators' Competencies (Loisel) (CANADA and UNITED STATES)
- Competencies and Task Areas of Disability Management Professionals in Germany (Niehaus and Marfels) (GERMANY)
- Disability Management: An Examination of Job Functions, Knowledge, and Competencies in Australia, Germany, and the United States (Matthews, Niehaus, and King) (AUSTRALIA, GERMANY, and UNITED STATES)
- The Added Value of Disability Case Management in Occupational Reintegration (De Greef) (BELGIUM)
- What Impact Has Legislation Had on Disability Management Experts' Practice? (Bernhard and MacEachen) (SWEDEN and CANADA)

12:30 - 13:30

### **IFDM Networking Luncheon (Pacific)**



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13:30 - 15:00

### **IFDM Breakout I: A Comprehensive Societal Disability Management Strategy (Los Angeles)**

Effective deployment of disability management within a jurisdiction requires coordinated actions at different levels including system, services, organization, and individual. Discuss how initiatives at each level must be coordinated to create the most successful disability management programs.

#### **Speakers:**

*Wolfgang Zimmermann*, Executive Director, National Institute for Disability Management and Research (CANADA)

*Donal McAnaney*, Senior Research Consultant, Work Research Centre (IRELAND)

*Anne Harvey*, Vice President Human Resources, Vancouver Coastal Health Authority (CANADA)

13:30 - 15:00

### **IFDM Breakout II: Integrating Young Adults with Disabilities into the Workforce (Golden State)**

Employment of young adults with disabilities builds self-confidence, fosters self-reliance and helps alleviate long-term dependence on social support programs. Find out about innovative European programs that are successfully engaging youth in the workforce.

#### **Moderators:**

José Hilgersom, Director General, Ministry of Social Affairs and Employment (THE NETHERLANDS)

Marjolein Zwart, Policy Advisor, Ministry of Social Affairs and Employment (THE NETHERLANDS)

- Increasing Employment of Young Adults with Disabilities: Policy Innovation and Best Practices in the Netherlands (van Lierop) (THE NETHERLANDS)
- Disabled Youth in the Netherlands: Benefits and Employment (de Vos) (THE NETHERLANDS)
- Disability Management for Young Adults with Disabilities in the German Automobile Industry (Kaul and Niehaus) (GERMANY)
- New Prospects of Disability Management for Teenagers with Learning Disability (Vater) (GERMANY)



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13:30 - 15:00

### **IFDM Breakout III: Engaging Stakeholders: Government Programs (Garden East)**

Further exploring the conference theme, *Collaborating for Success*, this program will demonstrate how top-down engagement by government agencies has brought together diverse stakeholders to implement positive change.

**Moderator:** Bryon MacDonald, California Work Incentives Initiative Program Director, Work Institute on Disability (UNITED STATES)

- Participation Through Integration - Effective Help Offered by German Federal Pension Insurance: Counseling, Service, Rehabilitation, Company-based Re-entry Management (Egner) (GERMANY)
- Managing Disability from the JAN Perspective: 1983-2010 (Hirsh) (UNITED STATES)
- "Superabile" is Information, Orientation, Companionship, Community Animation, Territorial Network and Participated Citizenship (Carletti) (ITALY)

13:30 - 15:00

### **IFDM Breakout IV: Linking Health, Wellness, and Productivity (Garden West)**

Wellness programs, encouraging health and safety at work and home are being embraced by more and more organizations. Learn how the interface between wellness and disability management programs can improve outcomes for both occupational and non-occupational injuries and illnesses.

**Moderator:** Judi Freyman, Chair, Western Occupational Safety and Health Group, ORC Worldwide (UNITED STATES)

- De-Medicalized Approach to Return to Work and Disability Management Practice (Baranowski) (CANADA)
- How Wellness Initiatives Impact Both Occupational and Non-Occupational Program Efficiencies and Effectiveness (Guyan, Brady, Peplowski, and Weir) (UNITED STATES)
- Moving Wellness, Disability Management and Attendance Management Programs Through Communication (Smith-Graham) (CANADA)
- Do We Accurately Identify Disability as Occupational? Should We Bother Trying? (Neuhauser) (UNITED STATES)



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13:30 - 15:00

### **IFDM Breakout V: New Resources for Your Disability Management Toolkit (Rosewood)**

Disability management practitioners, claims adjusters, case managers, and medical providers can work more efficiently when they can utilize new tools and resources to resolve problems in the stay-at-work/return-to-work process.

**Moderator:** Destie Overpeck, Chief Counsel, Division of Workers' Compensation, California Department of Industrial Relations (UNITED STATES)

- Job Capacity Assessments: Australia's Efforts to Assess Capacity to Work (Brouwers) (AUSTRALIA)
- Desktop Review: AMA Guides to the Evaluation of Permanent Impairment (6th Edition) (Bellamy) (AUSTRALIA)
- Duration Disability Guidelines: Tools for Disability Management (Jamieson, Seymour, Whelan) (UNITED STATES)
- Core Set Development for Vocational Rehabilitation Using the ICF (Escorpizo) (SWITZERLAND)
- How to Identify the Right/Real Cases to Control Through Disability Management (Schulin) (GERMANY)

15:00 - 15:30

### **Refreshment Break (Wilshire)**

15:30 - 17:00

### **IFDM Breakout I: Demographics (Los Angeles)**

Explore the macro and micro impact of demographic changes on the global labor force in the next 20 years. Learn what consequences this dramatic shift will have on disability management practices and how your organization can prepare.

**Moderator:** Gary Karp, Disability Awareness Speaker/Author/Facilitator, Modern Disability (UNITED STATES)

- Demographic Effects: Global Trends, Local Impacts (Bogyo) (CANADA)
- How Obesity Increases the Risk of Disabling Workplace Injuries (Shuford) (UNITED STATES)
- Differences in Return to Work Between Men and Women: Consequences for Return-to-Work Strategies (van Lierop) (THE NETHERLANDS)
- Aging and Disability - Do We Know What We Think We Know? (Mathur) (UNITED STATES)



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15:30 - 17:00

### **IFDM Breakout II: Mental Health, Challenges in Return to Work (Golden State)**

Individuals with mental health diagnoses can encounter special problems in the return-to-work process. Gain an understanding of what programs and techniques have been successful in responding to these unique cases.

**Moderator:** Thomas Koehler, CEO, German Social Accident Insurance Industry - Energy and Chemicals (GERMANY)

- Depressive Symptomatology Following a Workplace Injury: A Prospective Cohort Study (Carnide) (CANADA)
- Applied Psychological Well-Being Toward a Contributive Future for Persons with Disabilities (Williams) (CANADA)
- Return to Work of Mentally Ill Personnel in Germany: A Systematic Review (Friedrich-Gaertner) (GERMANY)
- Australia's JobAccess: New Dimensions in Mental Health Support (Tuckwell) (AUSTRALIA)
- Using OMPQ to Reduce Risk of Prolonged Disability Workers' Compensation Cases (Margison) (CANADA)

15:30 - 17:00

### **IFDM Breakout III: Integration of Care (Garden East)**

Facilitate quicker return to work through integration of clinical, vocational and other services. Hear advice on coordinating these services and analyzing their cost effectiveness.

**Moderator:** Dr. Jan Arne Monsbakken, Norwegian Woman's Health Association, Deputy Vice President of Rehabilitation International for Europe (NORWAY)

- Placing a Value on Lost Work Time: Connecting Treatment to Short-Term Disability (Jinnett) (UNITED STATES)
- Concepts in Continuous Improvement for Clinical/Vocational Resources Supporting Disability Claims Professionals (Bibens and McGarry-Gregory) (UNITED STATES)
- Evidence-Based Disability and Absence Management: A Maturation Approach and Guide to Practice (Lui and Rosenthal) (UNITED STATES)



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15:30 - 17:00      **IFDM Breakout IV: Prevention: The Most Effective Disability Management Strategy (Garden West)**

Prevention and proactive safety measures can be thought of as the first step in disability management. Discover new prevention strategies and how to effectively promote them within your organization.

**Moderator:** Len Welsh, Chief, Division of Occupational Safety and Health (DOSH), California Department of Industrial Relations (UNITED STATES)

- Using Employer Incentives to Promote Workplace Safety. Does Experience Rating Work? (Neuhauser) (UNITED STATES)
- WOSHTEP: A Model for Prevention and Return to Work Through Worker Leadership (Dewey) (UNITED STATES)
- Successful Prevention Strategies in the Hairdresser's Trade (Taddicken) (GERMANY)

15:30 - 17:00      **IFDM Breakout V: New Paradigms in Disability Management (Rosewood)**

How we define and treat disability can be empowering or crippling. Engage in provocative discussion on how we can encourage change to improve the outlook and outcomes of individuals with both occupational and non-occupational disabilities.

**Moderator:** Henry Harder, Chair, Health Sciences Programs, College of Arts, Social and Health Sciences, University of British Columbia.

- Crippling of America - Living Enabled or Living Disabled (Brigham and Aurbach) (UNITED STATES)
- Converting Impairment to Disability - Why it Matters (Aurbach and Clayton) (UNITED STATES and AUSTRALIA)

18:00 - 19:30      **IAIABC President's Reception at the Walt Disney Concert Hall**

IAIABC President Frances Huntley-Cooper hosts this special reception for IFDM and Annual Convention attendees. Admire the stunning forms and unique architecture of the Walt Disney Concert Hall while enjoying lively discussion with industry peers. Entertainment by Bill Ester, pianist.



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### Wednesday, September 22

7:30 - 17:00      **Registration and Information (Group Registration)**

7:30 - 9:00        **Continental Breakfast (Wilshire)**

7:55 - 8:30        **Breakfast Briefings (Wilshire)**

- Experience of Electric Powered Indoor/Outdoor Wheelchair (EPIOC) Provision in the UK NHS 1997-2009 (Frank)(UNITED KINGDOM)
- Disability Management: What Can We Learn from Professional Sports? (Froese)(GERMANY)
- Let's Stay on at Work. Supporting Persons with Severe Disabilities to Stay on in Employment (Hiltunen)(FINLAND)
- Parenting a Child with Autism Spectrum Disorder: Parental Work Variables (Wagner)(CANADA)

8:30 - 9:00        **Personal Success Story:** Nick Popaditch, injured war veteran, United States Marine Corps

9:00 - 10:30      **IFDM/ IAIABC Plenary Address: Fostering Labor and Management Collaboration in Formulating Return to Work Policies (Pacific/ Sierra)**

International labor and management representatives will share how they have collaborated to build successful return-to-work programs to improve outcomes for injured workers.

**Moderator:** Christine Baker, Chair, IFDM 2010, Executive Officer, California Commission on Health and Safety and Workers' Compensation (UNITED STATES)

**Speakers:**

*Sean McNally*, Business Representative, California Commission on Health and Safety and Workers' Compensation

*Tom Rankin*, former Labor Member, California Commission on Health and Safety and Workers' Compensation, President Retired California Labor Federation (AFL-CIO)

*Dr. Hans-Joachim Wolff*, Chair, DGUV Board of Directors

*Ms. Marina Schröder*, Head of Safety and Health Unit, Confederation of German Trade Unions (DGB), Chair, DGUV Board of Directors

10:30 - 11:00    **Coffee Break**



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11:00 - 12:00 **IFDM Breakout I: Job Retention and Return to Work in the Context of the UNCRPD (Sponsored by GLADNET) (Los Angeles)**

International representatives review actions taken to date to implement the UNCRPD, which requires countries to provide vocational and professional rehabilitation, job retention and return-to-work programs for persons with disabilities. Learn how international cooperative efforts can help more effective implementation and explore how knowledge management and information systems, such as GLADNET InfoBase, can be used to disseminate a broader role for disability management in job retention and return-to-work policies and services in support of the UNCRPD.

**Speakers:**

*Susanne Bruyère*, Professor of Disability Studies, Director, Employment and Disability Institute, Associate Dean of Outreach, Cornell University (UNITED STATES)

*Donal McAnaney*, Senior Research Consultant, Work Research Centre (IRELAND)

*Barbara Murray*, Senior Disability Specialist, Skill and Employment Department, International Labour Office (SWITZERLAND)

*Ilene Zeitzer*, President, Disability Policy Solutions (BRAZIL)

*Marius Olivier*, Professor, Director, International Institute for Social Law and Policy (AUSTRALIA)

11:00 - 12:00 **IFDM Breakout II: Who Gains from Professional Disability Management Designation (Garden East/West)**

This session will demonstrate the value of disability management training and professional certification as it relates to the effectiveness of disability management outcomes. Using the CDMP and CRTWC designations as case studies, it will discuss ways of measuring the utility of designations from an organizational, disability management professional, and insurer's perspective.

**Moderator: TBD**

- Who Profits from Return to Work (Breuer and Royle)
- The Value of Disability Management for Employers (Wolff)
- The Value of Disability Management for Workers (Schröder)

12:00 - 13:00 **Networking Luncheon (Pacific)**



## IFDM 2010 Schedule of Events (*draft as of 9/02/2010*)

*\*Room assignments listed in parentheses after session title.*

- 13:00 - 14:30      **IFDM Closing Session: Next Steps in Moving Disability Management Forward (Pacific)**  
IFDM will proudly celebrate its fifth anniversary in Los Angeles. The formal program will conclude with a series of reflections on the progress that has been made to raise awareness and promote disability management globally. Prominent themes will be identified from the presentations and conversations in Los Angeles, followed by a call to action for issues that should be addressed to continue progress in disability management.
- Moderator:** Christine Baker, Chair, IFDM 2010, Executive Officer, California Commission on Health and Safety and Workers' Compensation (UNITED STATES)
- Speakers:**  
*Dr. Joachim Breuer*, Director General, German Social Accident Insurance (GERMANY)  
*Dr. Nick Buys*, Dean, Learning and Teaching Griffith University (AUSTRALIA)  
*Wolfgang Zimmermann*, Executive Director, National Institute of Disability Management and Research (CANADA)
- 14:30 - 15:00      **IFDM Handover Session to London 2012 (Pacific)**
- 13:00 - 17:00      **Exhibitor Teardown (Wilshire)**



International Forum on Disability Management  
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