



International Forum on Disability Management  
September 20-22, 2010  
Los Angeles, California, USA

## IFDM 2010 Schedule of Events (*draft as of June 14, 2010*)

*\*Denotes invited speaker*

### Friday, September 17

0800 – 1600 IRCA Meeting (*by invitation only*)

### Saturday, September 18

0800 – 1800 Research Issues and Themes in Disability Management hosted by GLADNET and IDRMN (*by invitation only*)

### Sunday, September 19

0900 – 1645 Research Issues and Themes in Disability Management hosted by GLADNET and IDRMN (*by invitation only*)

0900 – 1700 IDMSC Board Meeting (*by invitation only*)

1300 – 1700 **IFDM 2010 Registration**

1645 – 1745 GLADNET Board Meeting

1800 – 1930 *IFDM 2010 Welcoming Reception at the California Club*

### Monday, September 20

0730 --1700 **Registration**

0730 – 0850 *Continental Breakfast*

0755 – 0850 **Breakfast Briefings**

1. From the Ground Up to Successful Impact – The Story of Two Successful Consulting Firms and Their Client Results
2. Maximizing Disability Management through a Virtual “Community of All Practices”
3. Return on Investment of a World Class Disability Management Program
4. Job Rehab – Benefits of a Short-Term Stay-At-Work Program at Volkswagen Commercial Vehicles in Germany
5. A Systems Approach to Building and Sustaining A Disability Management Program

0900 – 0930

**Welcome and Opening Remarks**

*Christine Baker, Chair, IFDM 2010 Advisory Committee  
Frances Huntley-Cooper, President, IAIABC*



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- 0930 – 1030      **Advancing Awareness and Support for Effective Disability Management Outcomes and Best Practices**  
**Speakers:** Dame Carol Black, National Director for Work and Health, United Kingdom  
Dr. Susan Daniels, Former Deputy Commissioner of U.S. Social Security Administration
- 1030 – 1100      *Coffee Break & Exhibits*
- 1100 – 1230      **Building Political Consensus to Advance Policy on Disability Management**  
**Moderator:** Mr. Hans Konkolewsky, International Social Security Association  
**Speakers:** Dr. Joachim Breuer, Director General, German Social Accident Insurance (DGUV)  
Mr. John Duncan, Director, California Department of Industrial Relations  
Mr. Peter Federko, Chief Executive Officer, Saskatchewan Workers' Compensation Board  
Ms. Barbara Murray, International Labour Organization\*  
Dr. Jan White, Chief Executive, Accident Compensation Corporation
- 1230 – 1330      *IFDM Luncheon*
- 1330 – 1500      **Partnerships in Disability Management**
- Bridging the Gap: Working Together to Improve Social Inclusion and Employment Participation
  - Collaborative Partnerships at Kaiser Permanente Improve IDM: Physicians, Labor and Management
  - A Tailor-Made Disability Management Policy Through the Involvement of Several Stakeholders
  - Grass Roots Multi-Stakeholder Action for Positive Change: The 60 Summits Project
- Integration Into the Workforce**
- Strategies for Helping Adults with Disabilities Return to or Stay at Work
  - Transitional Work Can Protect the Productivity of the Workforce. But How?
  - Entrepreneurship, Reality or Escapism, in Creating Work for People with Disabilities?
  - Prevention of Secondary Welfare Consequences of Industrial Injuries
  - A Systematic Review: The State of the Employment of Persons with Disabilities
- Vocational Rehabilitation**
- The Effects of Empowerment Methods of Vocational Rehabilitation on Service



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### Quality and Satisfaction

- Deterioration of Rehabilitation Rates in a Disability Insurance Scheme
- Disability Management and Vocational Rehabilitation in Japan: Research into Practice
- New Approaches to Rehabilitation Using the Facilities of Accident Insurance Hospitals
- Occupational Data Use in Disability Determination and Rehabilitation in the United States

### Addressing Specific Problems During Medical Treatment

- Pain Management for Injured Workers: Balancing Research and Public Policy
- Outcome and Costs of Work-Related Calcaneal Fractures in Northern Germany
- Surviving Multiple Traumas – What Comes Next? The Rehabilitation of Seriously Injured Patients
- Assessing the Quality of Care Provided to Occupational Injuries
- Early Intervention in Psychosocial Risk Factors for Chronic Pain

1500 – 1530

*Refreshment Break & Exhibits*

1530 – 1700

### The Importance of Coordination Among Stakeholders in the Return to Work Process

- A Collaborative Early Intervention Model Supporting Return to Work for Healthcare Workers
- The Red Flags/Green Lights Guide for Challenging Return to Work Situations
- Process Mapping: Integrating Theory and Practice to Promote Disability Management
- Successful Return to Work by Collaboration Between Insurers

### An Overview of Government Programs in Disability Management

- Fast Track Strategies for Disability Programs Around the World
- How the Government Can Help People with Intermittent Work Capacity Stay in Work
- Breaking the Barriers to Work, the Icelandic Organizational Model of Vocational Rehabilitation
- The Disability Management Model in Taiwan and Challenges It Faces
- An Overview of Disability Policy in Taiwan: Social Inclusive Perspective

### Employer Best Practices

- The Effect of Public and Private Efforts to Improve the Return to Work of Disabled Workers
- Implementing Disability Management in Companies
- Innovative Disability Management: Managing Resource Depletion Through Team



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- Diversity and Collaboration
  - Major Factors Contributing to Successful Cases of Work Retention After Disability

**How Medical Providers Can Improve Outcomes in Disability Management**

- Improving Outcomes by Training Physicians to Manage the Process of Return to Work
- Success at Last! Getting Doctors Trained on How to Prevent/Reduce Needless Work Disability
- How Physicians Should Determine an Individual’s Current Work Ability/Disability
- Work as a Form of Medical Treatment

**Tuesday, September 21**

0730 --1700      **Registration**

0730 – 0850      *Continental Breakfast*

0755 – 0850      **Breakfast Briefings**

1. Disability Management for Pupils and Students in fact of Global Demographic Development
2. Implementing the International DM Certification and Training Programs in Australia and New Zealand
3. Disability Management: Transferring Research to Practice in Canadian Organizations
4. Australia’s Accident Compensation Framework: Quality Reform, Claimant Gaps or a National Scheme
5. Private Healthcare Option: Disability Management in Canada

0900 – 0920      **Welcome and Opening Remarks**

*Select Dignitaries*

0920 – 1030      **Measuring Disability Management: Quantitative and Qualitative Analysis**

**Speakers:** *Cameron Mustard, ScD., President & Senior Scientist, Institute for Work & Health*

*Bob Reville, RAND Corporation*

*Lorne Sulksy, PhD, Faculty of Business Administration, Memorial University*

1030 – 1100      *Coffee Break & Exhibits*

1100 – 1230      **Employer Case Studies**

- Disability Management at Teck Highland Valley Copper Partnership
- Planning for Success: Addressing Work Accommodation Needs During a Targeted



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- Hiring Initiative
  - Disability Management in the International Arena – The Virgin Blue Airline Experience
  - Benchmarking Disability Management in the Healthcare Sector

**Utilizing Research and Analysis to Evaluate Government Programs**

- Success of a Return to Work/Disability Management Strategy
- Improving Return to Work Results Through a Strategic Reform Agenda
- Social and Cost Benefits of a Return to Work Programme by the Malaysian Social Security Organisation (SOCSSO)
- The Problem of Long Duration Work Injury Claims in Ontario, Canada
- The Extent and Effects of Disability Management Practices in Germany

**Examining the Competencies of Disability Management Practitioners**

- Return to Work Coordinators’ Competencies
- Competencies and Task Areas of Disability Management Professionals in Germany
- Disability Management: An Examination of Job Functions, Knowledge, and Competencies in Australia, Germany, and the United States
- The Added Value of Disability Case Management in Occupational Reintegration
- What Impact has Legislation on Disability Management Expert Practice?

1230 – 1330 *IFDM Luncheon*

1330 – 1500 **A Comprehensive Societal Disability Management Strategy**

**Integrating Young Adults with Disabilities into the Workforce**

- Increasing Employment of Young Adults with Disabilities: Policy Innovation and Best Practices in the Netherlands
- Disabled Youth in the Netherlands
- Disability Management for Young Adults with Disabilities in the German Automobile Industry
- New Prospects for Disability Management for Teenagers with Learning Disability

**Engaging Stakeholders: Government Programs**

- Participation Through Integration – Effective Help Offered by German Federal Pension Insurance: Counseling, Service, Rehabilitation, Company-based Re-entry Management
- Managing Disability from the JAN Perspective: 1983-2010
- “Superabile” is Information, Orientation, Companionship, Community Animation, Territorial Network and Participated Citizenship

**Wellness/Prevention Strategies**

- De-Medicalized Approach to Return to Work and Disability Management Practice



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- How Wellness Initiatives Impact Both Occupational and Non-Occupational Program Efficiencies and Effectiveness
- Moving Wellness, Disability Management and Attendance Management Programs Through Communication

### Disability Management Tools

- Job Capacity Assessments: Australia's Efforts to Assess Capacity to Work
- Desktop Review: AMA *Guides to the Evaluation of Permanent Impairment 6<sup>th</sup> Edition*
- Duration Disability Guidelines: Tools for Disability Management
- Core Set Development for Vocational Rehabilitation Using the ICF
- How to Identify the Right/Real Cases to Control Through Disability Management

1500 – 1530

*Refreshment Break & Exhibits*

1530 – 1700

### Demographics

- Demographic Effects: Global Trends, Local Impacts
- How Obesity Increases the Risk of Disabling Workplace Injuries
- Differences in Return to Work Between Men and Women: Consequences for Return to Work Strategies

### Mental Health – Part I

- Depressive Symptomatology Following a Workplace Injury: A Prospective Cohort Study
- Applied Psychological Well-Being Toward a Contributive Future for Persons with Disabilities
- Return to Work of Mentally Ill Personnel in Germany: A Systematic Review
- Collective Capacity in Community Rehabilitation
- Mental Illness – Challenges of the Swiss Invalidity Insurance and Results After the 2008 Revision

### Integration of Care

- Placing a Value on Lost Work Time: Connecting Treatment to Short-Term Disability
- Concepts in Continuous Improvement for Clinical/Vocational Resources Supporting Disability Claims Professionals
- Evidence-Based Disability and Absence Management: A Maturation Approach and Guide to Practice

### Safety

- Using Employer Incentives to Promote Workplace Safety. Does Experience Rating Work?
- WOSHTEP: A Model for Prevention and Return to Work Through Worker Leadership
- Successful Prevention Strategies in the Hairdresser's Trade



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### **New Paradigms in Disability Management**

- Crippling of America – Living Enabled or Living Disabled
- Converting Impairment to Disability – Why it Matters
- Do We Accurately Identify Disability as Occupation? Should We Bother Trying?

1800 – 1930 *IFDM/IAIABC President's Reception at the Walt Disney Concert Hall*

## **Wednesday, September 22**

0730 --1700 **Registration**

0730 – 0900 *Continental Breakfast*

0755 – 0850 **Breakfast Briefings**

1. Experience of Electric Powered Indoor/Outdoor Wheelchair (Epioc) Provision in the UK NHS 1997-2009
2. Disability Management: What Can We Learn from Professional Sports?
3. Let's Stay on at Work. Supporting Persons with Severe Disabilities to Stay on in Employment
4. Parenting Child with Autism Spectrum Disorder: Parental Work Variables
5. Rebirth of Vocational Rehabilitation in the UK 1999-2009

0900 – 1030 **Plenary Address**

1030 – 1100 *Coffee Break*

1100 – 1200 **Job Retention and Return to Work in the Context of the UNCRPD  
Session sponsored by GLADNET**

**Speakers:** Donal McAnaney, Senior Research Consultant, Work Research Centre, Dublin

Susanne Bruyere, Professor of Disability Studies and Director, Employment and Disability Institute, Cornell University

Barbara Murray, Senior Disability Specialist, Skills and Employability Department, International Labour Office

Marius Olivier, Director, International Institute for Social Law and Policy

Ilene Zeitzer, President, Disability Policy Solutions

### **Mental Health – Part II**

- Australia's JobAccess: New Dimensions in Mental Health Support



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- Using OMPQ to Reduce Risk of Prolonged Disability in Workers' Compensation Cases
- From Awareness to Action: Evidence-based, Practical Workplace Mental Health Initiatives

### **Who Profits from Return to Work**

- Who Profits from Return to Work
- The Value of Disability Management for Employers
- The Value of Disability Management for Workers

1200-1300 *IFDM/IAIABC Luncheon*

1300 – 1430 **Next Steps to Moving Disability Management Forward**  
**Speakers:** *Nick Buys, Dean, Learning and Teaching, Griffith University*  
*Wolfgang Zimmerman, Executive Director, National Institute on Disability Management and Research*

1430 – 1500 **IFDM Handover Session: London 2012**